City of Worcester, Massachusetts

COMPLAINT AGAINST TAXICAB OR LIVERY SERVICE

(City of Worcester's Ordinance Relative to Taxicabs and Liveries - Chapter 11 Sections 15-25 of the Revised Ordinances of 2008)

If you have encountered an issue with operation of a Worcester Licensed Taxicab or Livery you can use this form to file a complaint. You may also contact the Worcester Police Licensing Division directly at (508) 799-8648.

			DATE:
YOUR NAME:		**TEL #1**	**TEL #2**
STREET	**TOWN / CITY**	**STATE**	**ZIP**

NAME of TAXI or LIVERY COMPANY:		**DATE OF INCIDENT:**	**TIME OF INCIDENT:**
LOCATION WHERE SERVICE BEGAN (Origin):		**LOCATION WHERE SERVICE ENDED (Destination):**	
Vehicle Registration Number *(If Known)*:	**DRIVER NAME** *(If Known)*:	**TYPE OF SERVICE:** ( ) **TAXI** ( ) **LIVERY**	

NATURE OF COMPLAINT:
CERTIFICATION: I HEREBY CERTIFY AND ACKNOWLEDGE THAT I HAVE READ THIS STATEMENT (Nature of Complaint) AND/OR HAD IT READ TO ME AND TO THE BEST OF MY KNOWLEDGE IT IS TRUE.

COMPLAINANT'S SIGNATURE:	**DATE:**

PLEASE USE ADDITIONAL SHEETS IF NECESSARY. IF POSSIBLE, PROVIDE COPIES OF ANY RECEIPTS OR SUPPORTING DOCUMENTATION. PLEASE DO NOT SEND ORIGINALS.

Please complete, print and mail: Worcester Police Department
Police Headquarters – Licensing Division
9-11 Lincoln Square
Worcester, MA 01608

Call: (508) 799-8648

E-mail (on this form): wpd@worcesterma.gov

Adopted by License Commission on: February 6, 2014

City of Worcester License Commission
Worcester City Hall, 455 Main Street, Room 404 (4th floor), Worcester, Massachusetts 01608
Telephone: (508) 799-1400 x31440 Fax: (508) 799-1406
Email: planning@worcesterma.gov
Website: www.worcesterma.gov/development
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Print Form