



CABLE TELEVISION ADVISORY COMMITTEE

City Hall, 455 Main Street, Worcester, MA 01608
P | 508-799-1385
cableservices@worcesterma.gov

Cable Television Advisory Committee Meeting Minutes Wednesday, August 2, 2023 @ 6:00pm Approved September 19, 2023

THIS MEETING IS VIRTUAL via WEBEX

To join meeting online using WebEx platform:

- go to www.webex.com
- click the "join" button on the top right side of the screen
- enter the meeting ID, 160 794 8474

To attend via phone:

- call 1-415-655-0001
- enter the access code: 160 794 8474

1. Call meeting to Order

6:00pm

2. Roll Call

Present: Steve Quist, William Nay, Phillip Lwasa, John Keough, Jeff Levering, Sergio Bacelis. Judy Warren (Director, Cable Services)

3. Approve Minutes from July 12, 2023

Moved: Levering; Seconded: Quist; Roll Call (6 Yes, 0 No)

4. City Manager Meeting Update (Levering)

Levering: Levering, Buske, and Warren met with City Manager to provide updates on negotiation process and considerations that should be made. Contract extension will need to be filed, negotiation team must be created. Goals for negotiation were also discussed. Outside counsel suggestions made by Buske. Buske discussed report to be released later. Provided legislative update on state level hearings for streaming. Requested City Manager reach out to legislators.

5. Ascertainment Consultant Update (Buske)

Buske: Needs assessment report draft is in progress, and will be kept open for as long as possible in the negotiation process in order to continually add content. Compliance review is almost complete, pending some final information.

6. Progress on open Spectrum questions (Warren)

Warren: Charter-Spectrum provided some form of answer to these questions, but information was insufficient. She has followed up for additional information.

- a. What stations are city residents paying for the “broadcast fee”
- b. Is there a broadcast fee for “Spectrum Choice”, and is it based on the channels selected? c. Does Spectrum still believe they are following the contract re: downgrading PEG channels during transmission?
- d. Other?

7. 2013 Ascertainment Report and 2013 Contract review (Keough)

Keough: Presented findings comparing 2013 Ascertainment Report with contents of 2013 Contract. Committee Recommended: 3 PEG Channels with HD options, more fiber-optic connections, improved accountability for Charter regarding communication expectations, Charter conduct bi-annual surveys for consumers, quarterly report on service calls and responses, network upgrades for city as technology improves.

8. Adjournment

6:52pm

Moved: Levering; Seconded: Quist; Roll Call (6 Yes, 0 No)

Next Meeting: September 12, 2023 (Location TBD)

What is the contractual obligation to service subscribers (live person, hours of operation, etc.)